

Volunteer Guidelines

- Do check-in at Volunteer Services (Villa 201) before and after your volunteer shifts.
- Be prompt and reliable for your scheduled volunteer shift(s). Be prepared for heavy traffic in the Kissimmee/192 area. GKTW is located at 210 South Bass Road, Kissimmee, Florida 34746.
- Do pick up a temporary “Volunteer Angel” name badge from Volunteer Services to wear while on property.
- Soda, water, coffee, tea, and water are available all day between 8am-9pm in the Hula Hut volunteer lounge. The Hula Hut also has a breakfast option available between 8-11am and a dinner option is available between 6-8pm. These are only light snacks; please eat before your Volunteer shifts. Please note we do not offer lunch; however, a fridge is available in the Hula Hut if you’d like to bring food/snacks. A box lunch may also be purchased from Katie’s Kitchen for \$5.
- Do capture all your memories on film; however, photos of our Wish Families are not permitted.
- Do not ask a child why they are here. It is important to respect the privacy of our Wish Families.
- Do share your personality and volunteer story! However, please refrain from sharing personal, religious, or political beliefs. Give Kids The World welcomes families from around the world and we strive to be all-inclusive in all we do.
- Do dress appropriately for your scheduled volunteer shift.
 - Closed-toe shoes must be worn at all times for safety.
 - Do wear comfortable clothing, but ensure it’s family-friendly.
 - Hats/hairnets may be required when working directly with food.



- Do know what to do in an emergency situation:
 - Identify the nearest phone in your volunteer area.
 - If there is a serious injury, dial “9-911” from a phone and keep everyone in the area calm.
 - A Manager On Duty will be notified and directed to the emergency area.
 - Do not perform First Aid or CPR on any injured guest, volunteer or staff.
 - If a bodily fluid is spilled, do not attempt to clean it up. Dial “0” on the nearest phone to notify GKTW Staff. Do block off the area until the appropriate staff arrives.
- Do refrain from smoking or using smokeless tobacco.
- Do notify Volunteer Services if any member of your group will be absent from a shift.
- Do act appropriately and responsibly when you are here. Remember, there are kids around!
- Do report to your assigned volunteer area and serve in that area until your shift is complete. Work with your fellow volunteers and GKTW staff to coordinate breaks so no area is left vacated.
- Most importantly, **HAVE FUN!**

Thank you for donating your time and talents to our Wish Families!

