



Volunteer Opportunities

All volunteers are required to wear closed-toe shoes and family-friendly clothing.

FOOD SERVICE:

All food service volunteers are required to wear a sleeved shirt. Disposable gloves and a hairnet will be provided. You may also bring a hat with you if you prefer not to wear a hairnet.

Express Breakfast – Located in the Ice Cream Palace, Volunteers serve breakfast food to-go at the Express Start Breakfast station. Volunteers are responsible for greeting guests, taking orders and packaging the food. Duties also include restocking food items and cleaning up.

Age Requirement: 12+ with an adult; 16+

Gingerbread House – Each GBH Volunteer is responsible for assisting with the serving of breakfast or dinner, running food, refilling drinks, bussing tables, and clean-up. This is a true team effort by all involved.

Age Requirement: 12+ with an adult; 16+

Hula Hut Helper – Volunteers serve as hosts in our Angel lounge located by the Park of Dreams Pool. Duties include greeting volunteers, managing the lounge and assisting with breakfast and dinner service, restocking, and some light cleaning.

Age Requirements: 12+ with an adult; 16+

Ice Cream Palace – The ICP Volunteers are responsible for serving all ice cream and fountain drinks to families. Duties include preparing milkshakes, sundaes, banana splits, restocking food items and clean-up.

Age Requirement: 12+ with an adult; 16+

Katie's Kitchen - The Katie's Kitchen Volunteers are responsible for taking food orders, utilizing a computerized order system, packaging orders for pick-up and delivering food orders to guest villas using a golf cart. Duties also include maintaining food-service standards set forth by Boston Market, set up and minimal clean up.

Age Requirement: 16+ with a valid driver's license

Pizza Cart—The Pizza Cart Volunteers deliver fresh made to late-arriving families or guests craving a late night snack! Volunteers will assist in making pizzas, taking orders via phone and delivering pizzas to the villas on a golf cart.

Age Requirements: 16+ with a valid driver's license

VENUES:

Amberville – Volunteers are responsible for greeting every family, playing with kids, monitoring the play areas, and checking in and out games and fishing poles. They also provide train rides on the JJ Express and assist guests in the Dino Putt area as well. All maintenance issues need to be logged and reported to the Entertainment staff.

Age Requirement: 16+

Carousel Gate Keeper – The Carousel Volunteers are responsible for safely operating the Carousel for all Wish Families and visitors. The Carousel Volunteers may be asked to assist with Castle Monitor duties when needed. The Gate Keeper ensures that families are welcomed and kept safe while the carousel is moving.

Age Requirement: 16+

Carousel Operators – The Carousel Volunteers are responsible for safely operating the Carousel for all Wish Families and visitors. The Carousel Volunteers may be asked to assist with Castle Monitor duties when needed. The operators are in charge of running the carousel and assisting with families.

Age Requirement: 18+

Castle – The Castle Monitor is responsible for greeting families, assisting with the Star Fairy program and the Dream Pillow Tree Machine, playing with kids, cleaning up play areas, supervising and monitoring arcade and completing tasks for the Entertainment department. Castle Monitors may be asked to assist the Carousel.

Age Requirement: 16+

Gallery of Hope – Share your enthusiasm about the village and become a greeter in the Gallery of Hope! Welcome families, volunteers and guests by providing information about the Gallery and information about our founder, Henri Landwirth. Must be comfortable working independently.

Age Requirement: 16+

La-Ti-Da Spa – Volunteers assist with makeovers that includes face-painting, nails, make up, hand massage, and airbrush tattoos. Volunteers are responsible for greeting Wish Families, signing guests in, cleaning the Spa, and reporting maintenance issues and shortage of products to Entertainment Staff.

Age Requirement: 16+

Park of Dreams Pool & Fishing Shack Attendant – Volunteers help welcome Wish families to the pool and water garden play area. Duties include distributing towels, issuing locker keys, distributing fishing gear, assisting guests with photo opportunities, organizing pool chairs, and light clean up. Please note volunteers do not perform lifeguard duties.

Age Requirement: 12+ with an adult; 16+

Welcome Hut – Be the first to welcome everyone to Give Kids the World! Welcome Hut Volunteers are responsible for greeting all GKTW families, staff, volunteers and visitors. Volunteers will also assist with clerical duties and answering phones.

Age Requirement: 16+

TRANSPORTATION:

Valid driver's license required.

Breakfast Cart – The Breakfast Cart delivers continental breakfast items to families requesting room service or to those strolling through the Village in the morning. Volunteers will use two-way radios to receive breakfast cart orders from the Village operator. GKTW staff will provide golf cart training and a signed acknowledgement form is required upon completion.

Age Requirements: 16+ with valid driver license

Cookie Cart – Volunteers operate the snack cart, delivering cookies and drinks to families around the Village. The Volunteer may be adjusted to an alternate area at the last minute due to inclement weather. GKTW staff will provide golf cart training and a signed acknowledgement form is required upon completion.

Age Requirements: 16+ with a valid driver's license

Gift Giving – The Gift Giving Volunteers assemble and distribute a daily gift to each villa. Volunteers also set up a welcome gift for each arriving Wish Family. Volunteers should be able to lift at least 15 lbs. GKTW staff will provide golf cart training and a signed acknowledgement form is required upon completion.

Age Requirement: 16+ with a valid driver's license

Guest Services Runner - The runner assists families with transportation to local destinations (Wal-Mart, local restaurant, pharmacy, etc.). During morning shifts, the runner assists heavily with administrative needs.

Age Requirement: 21+ with a valid driver's license

Train Conductor – The Train Conductor helps load families on to a 16-passenger train, ensures safety for the families and operates a wheelchair lift as necessary. They work with a Train Driver who operates the vehicle, and both inform the Engineering staff of any maintenance issues.

Age Requirement: 16+ with a valid driver's license

Train Driver – The Train Driver is responsible for operating a 16-passenger train to transport families around Village grounds. They work with a Conductor, who is responsible for loading the families on to the train and ensuring their safety. The Driver also informs Engineering of any maintenance issues.

Age Requirement: 25+ with a valid driver's license

ENTERTAINMENT:

Ashley's Art Corner – Love arts and crafts? Assist Wish Families with creative art projects inside the Castle of Miracles! Materials will be provided by GKTW and Volunteers are needed to set up, assist families and perform minimal clean up.

Age Requirement: 12+ with an adult; 16+

Big Splash Bash – Come and celebrate at the Park of Dreams with a fantastic pool party! Volunteers assist with games, songs, and dance, while encouraging families to join in the fun.

Age requirement: 14+ with an adult; 16+

Dress Code: Please wear closed-toe beach shoes (such as crocs). They may get wet!

Candy Land – We always say that the Village is like Candy Land come to life and we make that happen every Sunday! Kids can play a life-size version of Candy Land at Matthew's Boundless Playground and Volunteers help them right along with games, activities, songs and lots of dancing!

Age Requirement: 14+ with an adult; 16+

Digital Photography Assistant – Our photographers couldn't capture once-a-lifetime memories without their trusty assistants! Photography Assistants follow each photographer and records the family's villa number when a picture is taken. This allows the families to receive the correct pictures on disc at the end of their stay.

Age Requirement: 16+

Disney Character Photos - Share that special moment when children come face to face with their favorite characters. Weekly visits are made by Disney characters. Volunteers assist with the photo sessions by greeting families, calling names, positioning families for photos, and running line control.

Age Requirement: 14+ with an adult; 16+

Dive-In Movie Attendant - Serve popcorn to all of our wonderful families while they enjoy a movie by the pool! Volunteers will be required to do some light cleaning.

Age Requirement: 16+

Fishing Program – Once a week, we have a volunteer teach our families how to fish down at the Happy Harbor. This volunteer is responsible for gathering supplies and assisting with our families at the harbor.

Age Requirement: 16+

Special Requirements: Must have previous fishing experience.

Horse & Pony Rides – Each week, the Village gives children a chance to meet and ride real horses! Volunteer duties include signing in families, putting on safety helmets, assisting with mounting riders on horses, leading/guiding horses, side walking horses, creating certificates for riders, distributing hats, and track maintenance. Volunteers must be able to physically do each job within horse and pony in order to meet safety regulations.

Age Requirement: 14+ with an adult; 16+

Mayor Clayton's Hare-Raising Halloween – Trick or Treat! Help children celebrate Halloween all year long! Hand out candy on the trick or treat trail, decorate for the dance party, or assist kids with various Halloween themed arts and crafts! Don't forget to help clean up! Family appropriate costumes are highly encouraged, but are not required.

Age Requirement: 14+ with an adult; 16+

Dress Code: You may wear a family-friendly Halloween costume! G-rated, no masks, must wear closed-toe shoes.

Mayor Clayton's Surprise Birthday Party – Surprise! Shhhh, it's a secret. Come help us wish Mayor Clayton's a "Happy Birthday" with cake, music, dancing, face painting and more on the Avenue of Angels at the House of Heart stage. Birthday Party volunteers assist with decorating, event set-up, and event tear-down after the party.

Age Requirement: 14+ with an adult; 16+

Ms. Merry's Enchanted Tea Party: Care for a spot of tea? Our tea party is a royal affair, complete with snacks, arts and crafts, and even some special guests. Join in the fun and serve tea to our families, help them make crafts, and assist with a puppet show at this adorable party for boys and girls!

Age Requirement: 14+ with and adult; 16+

Nickelodeon Character Photos - Share that special moment when children come face to face with their favorite characters. Weekly visits are made by Nickelodeon characters. Volunteers assist with the photo sessions by greeting families, calling names, positioning families for photos, and running line control.

Age Requirement: 14+ with an adult; 16+

Pirates & Princesses – Ahoy Matey! It's a night of fantasy, adventure and fun. You may even be asked to become a pirate or princess for the evening! Volunteers set up, break down, assist in pirate and princess makeovers, and run the games and activities while encouraging children to join the fun.

Age Requirement: 14+ with an adult; 16+

Universal Character Photos - Share that special moment when children come face to face with their favorite characters. Weekly visits are made by Universal characters. Volunteers assist with the photo sessions by greeting families, calling names, positioning families for photos, and running line control.

Age Requirement: 14+ with an adult; 16+

Village Idol – Children get their moment in the spotlight and it's one to remember! Volunteers help by creating the atmosphere with crafts, dancing, pre-registering kids, setting up and cleaning up the stage, ushering guests and facilitating an overall entertaining and show-stopping affair!

Age Requirements: 14+ with an adult; 16+

Village Idol & Teen Movie Night Concessions – This Volunteer is responsible for serving all concession snacks at Julie’s Safari Theatre, as well as maintaining and cleaning the public area.

Age Requirement: 14+ with an adult; 16+

Winter Wonderland – Once a week, the Village turns into a Winter Wonderland as Santa and Mrs. Claus arrive from the North Pole. Help by setting up, delivering gifts, greeting families, running arts and crafts, and cookie decorating.

Age Requirement: 14+ with an adult; 16+

Winter Wonderland Decorating – Help create some behind-the-scenes Winter Wonderland magic! While Wish Families enjoy the Central Florida area, Santa’s Elves come out to decorate the Avenue of Angels in preparation for the evening’s festivities. Volunteers must be able to lift up to 25 lbs.

Age Requirement: 14+ with an adult; 16+

Winter Wonderland Parade – Once a week, the Village turns into a Winter Wonderland as Santa and Mrs. Claus arrive from the North Pole. Take part in the Winter Wonderland Parade by dressing in provided costumes, dancing with families, and helping to store floats after the parade.

Age Requirement: 14+ with an adult; 16+

MORE OPPORTUNITIES:

Additional Training Required. Please see staff to schedule training session.

Airport Greeter – The greeter is the very first impression the Wish Family receives from Give Kids the World. The Volunteer greets the Wish Family at the security exit at Orlando International Airport, escorts them to the baggage claim area and assists with the rental car or shuttle service process. Complimentary parking is provided.

Age Requirement: 18+

Special Requirements: Airport Greeter Training Session. Dress code requirements apply.

Character Program Bunny Buddy – Want to be part of the Character Program, but not interested in being in costume? Be trained as a Bunny Buddy and assist characters during their shifts! Volunteers may be called for last-minute shifts or asked to fulfill a Buddy role while volunteering outside the Character Program. Buddies are requested for special events on and off property.

Age Requirement: 16+ with valid driver license

Special Requirements: Character Shadow & Character Training sessions

Character Program Characters – Volunteers may fulfill the roles of our mascot – Mayor Clayton, Ms. Merry, and more. Experience is not required; roles vary depending on fit of costume and animation. Volunteers may be called for last-minute shifts or asked to fulfill a character role while volunteering outside the Character Program. Characters visit children in the Gingerbread House, interact at nightly events, and conduct Villa tuck-ins. Characters are requested for special events on and off property.

Age Requirement: 16+

Special Requirements: Character Shadow & Character Training sessions

Digital Photographer - Our photographers capture special moments with our Wish Families during our nightly parties, character interactions and more! Equipment provided, but a training session is required.

Age Requirement: 18+

Special Requirements: Digital Photography Training Session

Fishing Program – Once a week, we have a volunteer teach our families how to fish down at the Happy Harbor. This volunteer is responsible for gathering provided supplies and assisting our families.

Age Requirement: 16+

Special Requirements: Must have previous fishing experience.

Front Desk – This Guest Services position is responsible for checking in/out Wish Families, clerical duties and answering phones. Volunteers may also be asked to conduct Family Orientations.

Age Requirement: 18+

Special Requirements: Front Desk Training Session. Dress code requirements apply.

Gift Shop – The gift shop volunteer is responsible for finding needed sizes and items, answering questions about pricing and merchandise, completing purchases, and ensuring the Gift Shop is neat and welcoming. Volunteers need to be comfortable working independently and entering data in a computer.

Age Requirement: 18+

Special Requirement: Gift Shop Training Session

Media Center – Volunteers are responsible for checking in/out camcorders to Wish Families for use during their stay. Duties include training families on camcorder operation, downloading digital photos to discs, camera logs, video dubbing, disc finalizing, and clerical needs.

Age Requirement: 16+

Special Requirements: Media Center Training Session

Reservation Assistant – This administrative position is responsible for receiving inbound Wishes and providing overall support to the Village Vacation Planning Services team. The Volunteer should be comfortable working on a computer and learning new computer systems. Previous database and office experience are preferred.

Age Requirement: 18+

Special Requirement: Reservation Assistant Training Session

Special Events/Projects – Groups of Volunteers are needed for annual special events and special projects. Groups can participate in our quarterly Landscape Work Days, annual Black & White Gala and 5K Gingerbread Run, or complete special projects (including but not limited to painting, deep cleanings, weeding, pruning, etc.).

Age Requirements: 16+

Support Services Assistant – This Volunteer assists the Warehouse staff with various duties depending on the needs of the department. Duties include, but are not limited to, filling requisitions, inventory, moving storage items, stuffing pillows, removing price stickers, assisting with shipping and receiving, and delivering medical equipment.

Age Requirement: 18+ with a valid driver's license

Special Requirement: Volunteer must be able to lift 25 lbs. or more.

Other Areas

- Angel Ambassador Program – provide Village tours, community presentations, work community events and spread awareness about GKTW
- Facilities Assistant – assist with vehicle maintenance, painting, carpentry, electrical, A/C, vacuum repair, landscaping
- Entertainment (i.e. clowns, professional face painting, magicians, dancing groups, singing groups, caricature artists, pet therapy, etc.)

Volunteer opportunities are subject to change. If you are interested in one of these volunteer opportunities, please contact Volunteer Services by calling 407-396-0770 or by emailing volunteer@gktw.org. We look forward to seeing you soon.